

Water & Wastewater Services

Water Services Water Distribution Meters (510-500-0000-4256)	Fees
ITEM # 1 - 1" Water Meter	\$ 856 Supply and installation of a new 1 water meter and remote sensor. Service call rate per hour (minimum 1 hour charge), administration fee, plus material costs. Material costs include the meter and all associated parts as required (tail pieces, wire, remote sensor).
ITEM # 2 - 5/8" Water Meter	\$625 Supply and installation of a new 1 water meter (5/8" chamber x 3/4" ears) and remote sensor. Service Call Rate per hour (minimum 1 hour charge), administration fee, plus material costs. Material costs include the meter and all associated parts as required (tail pieces, wire, remote sensor).
ITEM # 3 – Industrial, Commercial, and Institutional Water Meter	Time plus material cost Supply of water meter greater than 1", inclusive and supply and installation of remote sensor, fee applicable regardless of zoning designation (ie. commercial, industrial, institutional), only during normal working hours. Service Call Rate per hour (minimum 1 hour charge), administration fee, plus material costs. This includes supplying the meter (ie. control over make, model and sensor) and install remote sensor only as required (staff not licensed to install meter >1"), includes routine inspection of bypass connections and backflow prevention device (ie. meters 1 1/2" and greater require bypass connections which shall be sealed and tagged by Water Department operators to prevent theft of water).
Water Services Water Distribution Meter Repairs (510-500-0000 4256)	Fees
ITEM # 4 - Obstructed Water Meter	Time plus material cost Correction of obstructed water meters (ie. private homeowners' box-in or conceal access due to finished basements or historic home renovations). Service Call Rate per hour (minimum 1 hour charge), administration fee, plus material costs. Intended to recover costs for municipality to retain third party licensed contractor to correct obstruction to maintain legal access to water meter and sensor, fee shall include staff time, burdens, and flat rate administration fee.
ITEM # 5 - Meter Certification (Meter Test)	\$344 for a meter <1" / >1" will be time plus material cost Written correspondence regarding physical test results of residential water meters at the request of homeowners. Fee shall be refunded should meter be faulty. Flat rate fee per occurrence intended to recover costs for certification of residential water meters less than 1" at the request of owner - includes removal of existing meter, certification by an approved third-party company, re-installing meter and compliance report to owner. Meters over 1" requiring certification - include testing of meter completed by a Municipal approved 3 rd party company and compliance report to the owner. Owner is responsible for costs associated with removing and installing water meter. Replacement meter is payable by the owner.
ITEM # 6 – Backflow Inspection	\$113 For commercial development projects which are to be held responsible for the certification of the backflows. Director of Works and Engineering or designate approval for public connections. Backflow fee of \$110 per certification is consistent with going contractor rates. Includes Time, Paperwork and money to offset training and certification of BF Testing equipment. The owner is responsible for covering costs to replace borrowed/rented MPH backflow preventers damaged by frost and/or freezing.
Water Services Water Distribution Services (510-500-0000-4255)	Fee
ITEM # 7 - Abandonment of Water Service	\$3708 for 8 hrs MPH Water Staff will physically disconnect abandoned water service at mainstop (ie. Prior to demolition). Flat rate fee per occurrence, intended to recover costs associated with excavation or hydrovac, disconnecting service lateral pipe and turning off mainstop at the watermain to mitigate potential contamination from stagnant water, material costs include reinstatement of asphalt and/or boulevard, curb and sidewalk where applicable. *In unusual circumstances this fee may be adjusted to recover costs exceeding \$3708 at the discretion of the Director, Environmental Services

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ITEM # 8 - Damaged Curbstop	\$688 Flat rate fee per occurrence, intended to recover costs associated with intentional damage to municipal valves at property line, to correct damage caused., material costs include service box and rod, repairs normally include hand digging and exposing 2' of service box and straightening / rethreading by hand. * Where damages require removal and installation of a new curbstop / streetbox / valve boxes and other time plus materials fee will be invoiced to the property owner. Intentional Damage may include negligence such as not obtaining locates and is at the Discretion of the Director, Environmental Services
ITEM # 9 - Service Call During Operating Hours	\$57 <1 Hour plus \$57 /hr thereafter Dispatch of a licensed distribution operator during normal working hours at request of consumer / account holder / plumber. The rate per hour (1-hour minimum charge per occurrence) is at the discretion of the Director, Environmental Services or designate.
ITEM # 10 - Service Call After Operating Hours	\$168 <1 hour plus \$168 /hr thereafter Dispatch of a licensed distribution operator outside of normal working hours / weekends / statutory holidays, at request of consumer / account holder / plumber. The rate per hour (1-hour minimum charge per occurrence) is at the discretion of the Director, Environmental Services or designate.
ITEM # 11 - Residential Water Service Tapping up to 50mm (2 inch)	\$580 Customer to supply parts and materials. Approved contractor shall expose watermain and prepare trench in accordance with OHSA and to the satisfaction of the Director, Works and Engineering or designate and a licensed Water Operator shall live tap the watermain and install the mainstop in accordance with SDWA Provincial, Municipal and AWWA Standards during normal working hours, this or any fee is not applicable for service taps greater than 2" which must be completed by a certified private contractor with oversight by municipal water operators. A Road Occupancy Permit will also be required for work completed within the right of way.
ITEM # 12 - Residential Water Service Connection (existing dwelling utilizing a private well)	\$1536 Fee payable upon residential connection to an existing municipal water service at property line (ie. curbstop) of existing dwelling serviced by a private well or joint service, connection shall only be permitted following proof of private well decommissioning by a licensed well driller or physical disconnection of joint services where applicable (ie. VLA lots with services branched from abutting dwelling), fee reduced to encourage connection. The Works & Engineering Department will not consider requests to construct new municipal service(s) under this or any category or fee type. Flat rate fee, intended to encourage existing residential dwellings with private wells to connect to municipal water system. *In unusual circumstances this fee may be adjusted to recover costs exceeding \$1491 at the discretion of the Director of Works and Engineering or designate.
ITEM # 13 - Residential Water Service Connection (vacant lot)	\$3900 Fee payable upon residential connection to an existing water service at property line (ie. curbstop), fee applicable only to vacant lots pre-served vis-à-vis Capital reconstruction work, fee not applicable to lots which are part of a plan of subdivision. Connection to pre-existing service will not be permitted if older than 20 years or at the discretion of the Director, Environmental Services or designate. The Works & Engineering Department will not consider requests to construct new municipal service(s) under this or any category or fee type, Sanitary Service connections shall only be permitted following proof of Water Service connection to permit tracking and invoicing of usage. Flat rate fee, intended to recover the average cost of pre-servicing vacant residential lots or potentially severable lots from main to property line during road reconstruction or service main replacement, water service may have been constructed by public tender or by in-house forces, material costs include 10 meters of 3/4 inch or 1 inch service pipe, mainstop and curbstop, includes cost of watermain since value of vacant lot taxes did not pay for main costs.

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Water Services Water Distribution Hydrants (510-500-0000-4400)	Fee
ITEM # 14 - Hydrant Meter	\$227 per meter plus per cubic meter consumption as per rate study. Installation, monitoring and removal of temporary hydrant meter to regulate water usage during construction by approved third party contractors (ie. road compaction, sod watering). Includes backflow installation and certification. This fee or any fee not approved for private residential swimming pool consumption. The owner is responsible for covering costs to replace meters and backflow preventers damaged by neglect, frost and/or freezing.
ITEM # 15 - Hydrant Flow Test Supervision	\$335 Dispatch of licensed distribution operator to monitor and supervise hydrant flow tests by approved third party contractors and Engineering Consultants. Flat rate fee per occurrence includes water consumption and operator supervision for up to 4 hours. The tests shall be performed by the private contractor / Engineering Consultant, static pressures and flows will not be measured by Water Operator, material costs include average water consumption costs as per rate study (ie. normally flush hydrant for 30min to clear rust in older mains).
Water Services WTP Pumphouse Sales (Bulk Water) (510-500-0000-4752)	Fee
ITEM # 16 - Bulk Water Consumption	\$2.53 per cubic meter For bulk water at the Water Treatment Plant's automated bulk water depot.
Water Services Water Billing (510-500-0000-4750)	Fee
ITEM # 17 – Unmetered Water Consumption For Development	\$100 – Single Family Dwelling \$100 per unit – Semi Detached \$300 flat rate and \$50 per unit -Town/Condo. Over 25 units TBD by Director of W&E or designate \$TBD by Director of W&E or designate-Commercial/Industrial Based on a per home being built by developers up to 10 m3. This fee covers the general cost of using water for construction purposes. Water usage for the purpose of continuous run shall be metered. A hydrant meter shall be used for watering sod and lawns which includes grass seed. Other less common uses will be as approved by the Director of Works and Engineering or designate. MPH recommends using metered water where possible. The owner is responsible for covering costs to replace meters damaged by frost and/or freezing.

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Wastewater Services Sanitary Sewer Revenue (410-450-0000-4255)	Fees
ITEM # 1 - Residential Sanitary Service (vacant lot)	\$4372 Fee payable upon residential connection to an existing municipal sanitary sewer lateral at property line (i.e. cleanout), fee applicable only to vacant lots pre-served vis-à-vis Capital reconstruction work, fee not applicable to lots which are part of a plan of subdivision. The Works & Engineering Department and/or Environmental Services Department will not consider requests to construct new municipal service(s) under this or any category or fee type, Sanitary Service connections shall only be permitted following proof of Water Service connection to permit tracking and invoicing of usage. Connection to pre-existing service will not be permitted if older than 20 years or at the discretion of the Director of Works and Engineering, Director of Environmental Services, or designate.
ITEM # 2 - Residential Sanitary Service (existing dwelling)	\$1772 Fee payable upon residential connection to an existing municipal sanitary service at property line (i.e. cleanout) of existing dwelling serviced by a private septic system or joint service, connection shall only be permitted following proof of private septic system decommissioning or physical disconnection of joint services where applicable (i.e. Veteran Lands Act lots with services branched from abutting dwelling). This fee has been reduced to encourage connection. Sanitary Service connections shall only be permitted following proof of Water Service connection to permit tracking and invoicing of usage. Connection to pre-existing service will not be permitted if older than 20 years or at the discretion of the Director of Works and Engineering, Director of Environmental Services or designate.
ITEM # 3 - Service Call (During Operating Hours)	\$57 <1 Hour plus \$57/hr thereafter per operator required Dispatch of a licensed collections operator during normal working hours at request of consumer / account holder / plumber. The rate per hour (1-hour minimum charge per occurrence) is at the discretion of the Director of Environmental Services.
ITEM # 4 - Service Call (After Operating Hours)	\$168 <1 hour plus \$168/hr thereafter per operator required Dispatch of a licensed collections operator outside of normal working hours / weekends / statutory holidays, at request of consumer / account holder / plumber. The rate per hour (1-hour minimum charge per occurrence) is at the discretion of the Director of Environmental Services or designate.
ITEM # 5 - Obstructed Clean-Out	\$ Service Call plus Materials.
ITEM # 6 - Abandonment of Sanitary Service	\$4223 Physically disconnect abandoned the sanitary service at the main (i.e. Prior to demolition). Flat rate fee per occurrence, intended to recover costs associated with excavation or hydrovac, material costs, reinstatement of asphalt and/or boulevard, curb and sidewalk where applicable. *In unusual circumstances this fee may be adjusted to recover costs exceeding \$4223 at the discretion of the Director of Works and Engineering, Director of Environmental Services or designate.
ITEM # 7 - Damaged Clean-out cap	\$175 Cost to replace a damaged clean out cap only.
ITEM # 8 - Damaged Clean-out	\$708 Flat rate fee per occurrence, intended to recover costs associated with excavating and minor repairs to the sanitary clean out at property line, to correct damage caused by private contractors and/or homeowners, material costs include repairs and also include hand digging and exposing >2'. * Where damages require more excavation and replacement of other appurtenances resulting from major damage by third party private contractors and/or homeowners (i.e. paving companies, Union Gas, Bell Canada) Time plus materials fee will be invoiced to the property owner to recover time plus materials.
ITEM # 9 - Camera Inspection	\$168/hour + Service Call Fee Fee for camera and video inspection of private sanitary lateral or municipal portion. Fee will be returned if an issue is identified on the municipal side.
Wastewater Services Sanitary Waste Disposal Revenue (410-450-0000-4757)	Fees

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ITEM # 10 - Septage Waste Disposal Permit	\$175 Approval for receipt of septic waste during normal working hours, including inspection and recording of volume at WWTP prior to discharge into influent receiving stream accepted at WWTP during normal working hours. Flat rate fee applicable for each occurrence or one time annual/seasonal fee at discretion of Director Environmental Services or designate shall be payable prior to first annual use. Intended to recover costs associated with administration, processing of application, monitoring and recording of loads and monthly invoices.
Item # 11 - Septage Waste Disposal	\$0.014/litre For bulk septage disposal at the Wastewater Treatment Plant's disposal depot during normal working hours.
ITEM # 12 - Septage Waste Disposal After Hours	\$168 per load plus \$0.014/litre For bulk septage disposal at the Wastewater Treatment Plant's disposal depot after normal working hours.