

56 Queen Street Port Hope, ON L1A 3Z9
t: 905-885-4544 | f: 905-885-1807 | finance@porthope.ca

2025 Community Grant Application

Please complete the below 2025 Community Grant application. Any questions that have a red *asterisk are considered mandatory fields. Completed hard copy applications can be mailed, hand delivered or placed in our drop-box at Town Hall, 56 Queen Street, Port Hope, L1A 3Z9.

Organization Information

Non-profit Organization/Registered Charity Name: *

Community Care Northumberland

Address (Including Postal Code): *

174 Oliver Road, PO Box 1087 Campbellford, Ontario K0L 1L)

Contact Information

First and Last Name of Contact Person: *

Bobby-Jo Preston

Title of Contact Person: *

Manager of Transportation Services

Phone Number: *

705-653-8149

Alt. Phone:

705-653-8149

Email: *

bj.preston@commcare.ca

Applicant Eligibility

1. Are you a non-profit organization or a registered charity? Please select ONE: *
- ☒ Registered Charity
- ☐ Non-Profit Organization

If you are a registered charity as per CRA please indicate your registered number:

132198748RR001

2. Which of the following describes your non-profit organization or registered charity? (Select all that apply) *
- ☒ Initiate or deliver programs and services to the citizens of Port Hope.
- ☐ Provide events of a Municipal, Provincial or National significance, which could be expected to bring economic, and/or public relations benefit to the Municipality.
- ☐ Provide programs and services to address any urgent and pressing events and natural disasters (i.e. fire, flood, earthquake).
- ☐ Initiate programs or services for individuals, groups or teams who require assistance to participate in recognized regional, provincial, national or international championships.

Application Information

1a. Name of Event or Program: *

Rural to Urban - Western Route Rural Transit- Accessible service (Out of Municipality)

1b. Date range of the Organization's Event: *

01/01/2025-31/12/2025

If requesting general program funding then enter N/A for the date range.

2. Are you applying for up to \$5,000 or up to \$10,000? *

- ☐ Up to \$5,000
- ☒ Up to \$10,000

3a. Prior Year's Grant Request:

9500

3b. Prior Year's Awarded Grant: \$

9500

4. Please briefly describe the organization's programs and services: *

Established in 1988, Community Care has always strived to support folks in their homes. We are a volunteered based community support organization that covers Northumberland County. Our programs are low cost, helping individuals and seniors to age in place.

Our programs include;

- Transportation services

- Rural to Urban transit services - bringing rural clients into urban areas to get services, care, appointments, specialist, education & work

- Specialized Accessible transportation- support Port Hope residents to get to and from medical appointments, services and care, that are requiring accessible vehicle service, that require care outside of Port Hope's Urban area.

- Stretcher service- specified service to transport a client back home, or to additional care using a stretcher (New 2023)

- Volunteer service- providing supported transportation to appointments, services and more. This service picks up a senior, that would have struggles normally navigating other transportation options. Our caring volunteer give a personal support to ensure the senior/individual the are comfortable and can independently receive services and care as the service is door to door. This is very essential to people who have disabilities, are aging and having difficulties navigating, as well as individuals that do not have a support person available.

- Meals on Wheels- Hot meals multiple times a week delivered at lunch time, and frozen meals to be purchased and support good nutrition

- Community Dinners - Social gathering to have a meal with other folks

- Home at Last - Transport an individual home from hospital after a stay

- Home first- Supported by a PSW to return home to lessen barriers to support safe transition home

-Wellness, social, recreational programs- to support the joints and safe mobility

- Supporting caregivers, friendly visiting, telephone security checks

- Hospice Services, Ed's House Hospice Centre

-Home help and Maintenance- support staff to assist seniors and individuals in their home, to ensure folks have regular maintenance and cleaning

5. Please provide a statement of the organization's goals/objectives: *

We deliver medical and non-medical community and home support services so that the following people can remain healthy and independent in their homes;

- Seniors
- Adults with disabilities
- Individuals, caregivers, family and friends who have been diagnosed with a life limiting illness
- Individuals needing grief and bereavement support
- Youth, families, adults who need access to rural or accessible transportation

Provide services that will allow individuals the independence to get to and services, programs and appointments. We aim to safely transport clients that have accessible requirements, and to do so at an economical cost.

6. Please provide a description of how the organization's program or service advances Council's strategic plan: *

Welcoming & Livable

Community GS: Pursue community projects and partnerships that enhance sense of belonging, improve happiness and ensure a high quality of life.

- Community Care supports and advances it as we provide the link to get the services one desires and needs. Our accessible services allows individuals with disabilities or limitation to still access any and all services, they are not limited by borders of their community. Port Hope having the connection these services will not limit someone from coming to live in the area. We bring all services through Northumberland County, Transportation, Wellness, Nutrition, In-Home Support services, all available to all individuals.

Good Government GS: Provide friendly, responsive, and citizen-focused services encouraging meaningful community engagement and demonstrating transparent decision-making, and provide a safe, inclusive and exceptional working environment for Staff and Council.

- Community Care supports and advances Council's strategic plan by offering many wonderful group, social, safety supports for individuals. This allows them to feel part of the Community, not limited to a specific space. As people are social creatures, to be able to feel attached and support is crucial for all individuals. Are programs support Community Living, VON day program, Long-term care homes, to complement the services they current have or use. We transport clients, bring services to their location to strengthen their mobility or the ability to have a social atmosphere and feel connected to others.

7. If Council approves the organization's Community Grant request, what will the funding be used for? *

If the Community Grant from Council Community Care continue to deliver the four (4) Transportation services for Port Hope residents at a reduce and economical rate.

The funds allow us to support the Rural-Urban transit and only charging \$5 per trip for residents. This service being done without this grant could be significantly more. A cab in the area can be in access of \$20+ per trip, as well as many would be limited their ability to attend or seek care for services outside the general area, outside of Northumberland.

We use this grant to support our volunteer program that often takes seniors/individuals to specialist and/or appointments to Peterborough, Toronto and Kingston, as well as all areas in between.

We also use this to support clients in Community Living, VON day program, remain independent and safe to travel to programing in Port Hope or neighboring Cobourg. While many would not be able to manage and navigate the Port Hope Rolls transfer to Cobourg Wheels, they are able to get picked up at home and dropped at their destination independently, which also provides respite for family members supporting them.

We will continue to support the Rural-Urban transit to get rural clients to appointments at the clinics in Port Hope, such as Toronto Road, Ontario Street, Henderson Street, as well as other areas, like the Jack Burger Arena. We will also continue to support the individuals that will use our services to come shopping in Port Hope, or to visit a loved one at a Long-term Care facility as the individual no longer drives. We also support seniors that no longer drive but come into the Community to continue to do work, by housecleaning or working in a volunteer position. These are all very important to the residents of Port Hope to keep active, healthy and connected. We will also continue to support individuals with all Nutrition, Wellness and In-Home services as they are available to all residents.

8. Please provide a description of how the organization intends to measure the success of the program or service: *

We will continue to track referrals, per usage counts, as well as we report through CUTA (Canadian Urban Transit Organization) and MTO (Ministry of Transportation) and through the Ontario Health.

We track all demographics of clients, the type of services and the overall usage each individual uses.

We assess quarterly and compare year-over-year to ensure growth as well as benchmark our services with other like size organizations in Ontario Communities.

9. What is the approximate geographic audience demographic that you plan to target? (i.e. 300 Adults and 50 Kids: 75% Port Hope Residents) *

Our goal is to aim to target the 24% of rural residents of the total population of Port Hope, which is approximately 4160 individuals.

We are focused on providing these residents the that require assistance with transportation, which in most cases is approximately 25% of the rural population. This breakdown to approximately just over 1000 residents. Which in turn makes our request for \$9500 to \$9.5 per individual.

We currently have more than 590 residents registered with Community Care to provide either accessible/specialized or volunteer transportation. More specifically the average age of these clients are 69 years old, and lowest age being 33 years old. For our programs with rarely support minors, we would be 100% targeting adults/seniors. This is used by many multiple times a week or month. The average registered client uses 1.6 trips per year, with many of our concrete clients utilizing 4 trips per month, and exceeding 40 trips per year.

This provides residents of Port Hope the flexibility and independence that we strive to support. Many of these clients are not on bus routes, are outside the limits of Town, or are unable to physically or mentally navigate the current system. These are the individuals that slip through the well run, and available service, due to their own limitations or abilities. That is why we do what we do.

10. What new initiatives will the organization be doing in the upcoming year? *

Community Care Northumberland's initiative for the coming year is to focus on strategic plan;

1. Fostering a strong and sustainable organization
2. Ensuring innovative solutions
3. Strengthening partnerships and leveraging capacity
4. Investing in our people
5. Sharing our story

In this grant we will be focusing on the 3rd part of this plan, Strengthening partnerships and leveraging capacity. We will do this by teaming up with other community programs and groups to support their clients.

We work closely with LTC, VON, Community Living and Ed's House to provide independence, transportation and programming.

By providing these connections and providing transportation specifically we are getting clients to care programs, and allowing their loved ones respite, ability to return to work, or self care. By providing stretcher service we are reducing the costs Long-term care facilities are having to pay to return their residents to care. By providing stretcher transport to Hospice Centre we are reducing the wait to be able to receive the service. Our goal is to do safely as make the transition as easy as possible for all involved

11. Does the organization work jointly with any other community or organization? If yes, please provide details:

*

Brighton and Campbellford

Roseglen Village- We provide day trips and excursions for LTC home residents to have an enriched experience

We also provide dinners, falls prevention, wellness programs through the Port Hope, through joint collaboration with many church and social groups. For example, Port Hope Free Presbyterian, St Mark's Anglican, New Hope United, St Paul's Anglican, Northumberland Community Health Team, Tower of Port Hope.

12. Does the Municipality provide your organization other financial support? (i.e. fee waiver, etc.) If yes, please indicate the amount and provide description: *

In 2020, Port Hope supported Ed's House with a \$200,000 donation through a special motion at Council

Transportation is the only other program support the last several years, in 2023 we were granted \$9500

13. How is the organization decreasing reliance on Municipal funding? *

Community Care continues to actively seek financial support through many grants available for supporting operational needs. Municipal funding received for special projects and acts as a leverage to receive additional funding.

For example transportation receives gas tax, by support Northumberland County. Part of this is down as we are able to show we support residents through out the whole County and that most Municipalities continue to support the services we provide.

Without getting support from Port Hope we would show a loss of support and decreases the need. We work to be sustainable, however after COVID, many grants were no longer available and many organizations struggled to find funds to remain and restart services.

14. Please indicate how the Municipality’s financial support will be acknowledged. If possible, please provide an example: *

Our vehicles have the Port Hope Municipal logo on each vehicle. All online and website presence states and shows this as well. We often tag and state funding that has been provided in all online communication

Financial metrics

15. Please provide the following financial metrics for your organization

a. Previous Year Total Revenues: *

58,133

b. Previous Year Total Expenses: *

58,133

c. Total Assets *

68000

d. Total Liabilities: *

68000

e. Planned Revenues for upcoming year: *

63500

f. Planned Expenses for upcoming year: *

63500

16. Any additional information you find necessary:

Community Care appreciates Port Hope's support which allows us to support their residents. We work to provide effective and efficient transportation with economical benefits that result in multiplier effects. This allows better accessibility to urban areas in Northumberland County where there are great employment, shopping, medical services school and training opportunities.

Consequently, residents who are deprived of transportation infrastructure miss out on several economic and wellness opportunities that urban residents can enjoy.

We hope to continue to fill the gaps for residents, so that they are able to venture and successful utilize as the services that Port Hope has worked hard to secure and maintain for all residents

2025 Community Grant Application Attestation

Having requested financial assistance from the Municipality, the Organization agrees to the following conditions if a grant in any amount is awarded:

- a. The Organization confirms that the representations contained in the application for financial assistance are true and correct in every respect and that in the event that the funds are not used for the project or programs as described in the application, or if there are misrepresentations in the application, the full amount of the financial assistance will be payable to the Municipality.
- b. If there are any changes in the funding of the project from that contemplated in the application, the Municipality will be notified of such changes through the Director, Finance.
- c. That the Organization will make or continue to make attempts to secure funding from other sources as indicated in its application.
- d. That the Organization will keep proper books of accounts of all receipts and expenditures, relating to the program, services or project.
- e. That the Organization will retain and make available for inspection by the Municipality or its auditors, all records and books of accounts of the Organization upon request from the Municipality which may be made within 2 years of the grant award.
- f. That if the programs or services proposed in the Organization's application are not commenced, or are not completed and there remain Municipality's funds on hand, or are completed without requiring the full use of the Municipality funds, such Municipality funds will be returned to the Municipality.
- g. That the program or services not be represented as a Municipal program or service, and that the Organization does not have authority to represent itself as an agency of the Municipality in any way, the only relationship being that the Municipality has approved the granted financial assistance to the Organization.
- h. All payments will be issued by electronic fund transfer. Payments will only be issued to bank accounts registered in the non-profit organization/ registered charity name as specified on the application.

Signing Authority

We certify that to our knowledge, the information provided in this application for a Municipal Community Grant is accurate and completed and endorsed by the organization which we represent.

Authorized Signing Officer - Name *

Bobby-Jo Preston

Authorized Signing Officer

Date (MM/DD/YYYY) *



Personal information is collected on this form under the authority of the Municipal Act and the Municipal Freedom of Information and Protection Act (MFIPPA). This information, once collected, may be accessible by members of the public upon request, unless exempted by law. Furthermore, this information may be published as part of the public record, in accordance with the legal requirements set out in MFIPPA and other legislation. Questions regarding the collection, use and disclosure of personal in information can be directed to the Municipal Clerk at [905-885-4544](tel:905-885-4544) or clerk@porthope.ca.